

Dear Customer and Friend,

2009

All of us at Cyngier Heating & Air Conditioning wish you a Happy Holiday season. Your patronage and your confidence in us are greatly appreciated. Our goal is to provide you with the best possible service and maintain your valued confidence.

As we reflect on the past year, we are grateful for many things. We hired two new installers, Ralph and Michael, as we are an expanding business. Everyone needs heat no matter what the economy does – and safety furnace checks should never be skipped. Our oldest furnace contest winner was Chris Wacker with two 94-year old working furnaces! Congratulations! We hope all the runner-ups will convert to one of Cyngier's furnaces. Everyone should be aware that the tax credit up to \$1500 for 95% efficient furnaces continues through 2010. Call us when you're ready (but don't wait until the first big gas bill arrives). Visit our website www.cyngier.com for more information about the federal tax credit and furnace choices.

You and your family will likely encounter many people at your home, work, church, school and shopping areas. A good percentage of these people will unfortunately be sick, possibly with multiple illnesses. Cyngier is now stocking a product that has a 99% kill rate for swine flu (H1N1), strep, bird flu and many contagious microbials. Visit our website for more information about this Guardian Air product, then call us. What value is there on not getting very sick nor missing work? We can help, today.

While at the website, please, please visit our holiday message to you. Simply click on the icon that



matches this holiday card – be sure to turn your volume up and watch until the end (about 6 minutes). Ho, ho, ho we're giving out presents! While listening to our holiday message, you will learn how to possibly win fabulous prizes like a whole house cleaning, salon gift certificates, floral arrangements, oil changes and more.

Our family had an eventful year. Ed is our computer whiz studying at the University of Toledo, Kevin is helping with installations in our business and Nick is driving with his temporary license. Pete is directing a large project for the airport. I survived a very early detection of cancer, then went on my own Celebrate Life trip with Kevin and my nephew, David Mallon, to Utah. We hiked all the trails in Arches National Park, went rappelling 90 feet down into a grotto, then 120 feet under an arch. We went 4WD-ing in Canyonlands, went whitewater rafting on the Colorado River, explored Little Wild Horse Slot Canyon, poked around Goblin State Park and the boys biked on the famous Slickrock Trail. Have you been to any of these places?

Let me know if there is anything more we can do to be of service to you. We're at 440-846-COOL (2665) and my email is cyngier@wowway.com. Happiest of holidays to you and much joy in the new year. Remember, to **LIVE, LAUGH AND LOVE. It's not the years in your life that count, It's the life in your years!**



Roseann Cyngier and the whole team at Cyngier Heating & Air Conditioning